

Answers for the queries raised by prospective bidders regarding
Tender No. 2(63)/2017-CERT-In

<u>S No.</u>	<u>TENDER CLAUSE</u>	<u>PROSPECTIVE BIDDER'S QUERY</u>	<u>REPLY/ CLARIFICATION</u>
1	Tender Opening date Extension	Request for Extension of closing date and time due to holiday session.	Closing date & Time for submission of bids is extended to 14.01.2018 upto 14.00 Hrs. Tender Opening time is extended to 15.01.2018 at 1500 hrs
2	GENERAL TERMS & CONDITIONS Point no 2 Quotation for Hardware & software for Cyber Threat Information Exchange Facility" Tender No. 2 (63)/2017-CERT-In, Closing date & Time for submission of bids: 27.12.2017 upto 4:00 PM"	Please confirm Closing date & Time for submission of bids: 27.12.2017 upto 4:00 PM	Closing date & Time for submission of bids is extended to 14.01.2018 upto 14.00 Hrs. Tender Opening time is extended to 15.01.2018 at 1500 hrs
3	BOM Item11. Network Intrusion Prevention System At least should the throughput of 800 Mbps and threat prevention throughout of 250Mbps in production environment. Lab ideal testing condition minimum throughput should be atleast 3Gbps.	NIPS throughput clarifications in production environment	Network Intrusion Prevention System should have at least throughput of 800 Mbps in production environment and threat prevention throughput of 250Mbps in production environment. Clause "Lab ideal testing condition minimum throughput should be atleast 3Gbps." is removed.
4	BOM Item11 (Network Prevention System) and BOM item3 (Hardware based firewall)	In place of Network Prevention System and hardware based firewall, Next Generation Firewall	No change

		with IPS enabled as 1 single device may be considered.	
5	<p>BOM Item No:12 SAN Storage</p> <p>SMB (CIFS), NFS, HTTP/S, FTP/S, iSCSI, Block over Ethernet,</p>	Fiber Channel (FC) needs to be added as protocol/interface.	Device should have FC interface and protocols required for running SAN storage in SAN environment configuration.
6	<p>BOM Item No:25: Resident Engineer to be deputed from STIX/TAXII Software OEM</p> <p>The OEM of TAXII shall depute one qualified Full Time resident engineer to the CERT-In on every working day (working hours:9.00 am to 5.30 pm) including Saturday and if required even on Holiday/ beyond working hours too.</p>	To be deputed from STIX/TAXII software OEM may be replaced with to be deputed directly from OEM or to be deputed OEM Certified resident engineer.	The OEM of TAXII solution shall depute or certify for deputation the one qualified Full Time resident engineer to the CERT-In on Every working day (Monday to Friday - 9.00 am to 5.30 pm).
7	<p>GENERAL TERMS & CONDITIONS Point no 20</p> <p>The Cumulative turnover of the bidder should be a minimum of Rs.100 Crores through sales of Hardware and Software for the last three financial years.</p>	The Cumulative turnover of the bidder should be a minimum of Rs.20 Crores through sales of Hardware and /or Software and/or services for the last three financial years.	No Change
8	<p>GENERAL TERMS & CONDITIONS Point no 20</p> <p>The bidder organization should be a profitable organization for the last 3 years. Documentary proof of the same should be provided in the technical bid.</p>	The cumulative profit of last 3 years should be positive for the bidder organization. Documentary proof of the same should be provided in the technical bid.	The cumulative net worth of last 3 years should be positive for the bidder organization. Documentary proof of the same should be provided in the technical bid.
9	<p>GENERAL TERMS & CONDITIONS Point no 21</p> <p>The bidder should be an authorized representative of the OEM products and should have adequate facilities, trained manpower and staff for installation, commissioning and after sales service of the Equipment. Documentary proof of the same should be provided in the</p>	The bidder should be an authorized representative of the OEM products and should have adequate facilities, trained manpower and staff for installation of the software. Documentary proof of the same should be provided in the technical bid. The commissioning and after sales service of the equipment can	The bidder should be an authorized representative of the OEM products and should have adequate facilities, trained manpower and staff for installation of the software. Documentary proof of the same should be provided in the technical bid. The

	technical bid.	be carried out through the personnel from OEM.	commissioning and after sales service of the equipment can be carried out through the personnel from OEM however, the bidder will be primarily responsible for such services.
10	<p>GENERAL TERMS & CONDITIONS Point no 23</p> <p>The Articles of Association and Memorandum of Association of the bidder are to be submitted Along with the certificate of incorporation.</p>	<p>The Articles of Association and Memorandum of Association of the bidder are to be submitted along with the certificate of incorporation. In case of a partnership firm or LLP, the copy of the partnership deed shall be submitted instead of The Articles of Association and Memorandum of Association</p>	<p>No change</p> <hr/>
11	<p>GENERAL TERMS & CONDITIONS Point no 37</p> <p>The bidder should have adequate facilities, trained manpower and staff for installation, commissioning and providing maintenance support service after the sales of the equipment's in India.</p>	<p>The bidder/OEM should have adequate facilities, trained manpower and staff for installation, commissioning and providing maintenance support service after the sales of the equipment's in India.</p>	<p>No change</p>