

Government of India
Ministry of Electronics & Information Technology
Indian Computer Emergency Response Team (CERT -In)
Electronics Niketan, 6, CGO complex, Lodhi Road, New Delhi-110 003

TENDER DOCUMENT

FOR

Procurement of Internet Services for CERT-In, Ministry of Electronics & Information Technology, Electronics Niketan, CGO Complex Lodi Road, New Delhi 110003

Name of the Tenderer :- _____

Address of Tenderer:- _____

On behalf of
Director General, CERT-In

Authorized Signatory

Pre-Bid meeting Date and Time: 19.09.2017 at 3:00 PM
Submission closing date & time: 04.10.2017 at 3:00 PM
Opening date & time: 04.10.2017 at 3:30 PM

Tender No. 5(6)/2017-CERT-In**Quotation for providing Internet connectivity at CERT-In****Performa and Terms & Conditions**

1. Sealed Quotations are invited for providing Internet connectivity through leased line at the CERT-In office located at Electronics Niketan, 6 CGO Complex, Lodi Road, New Delhi-110003. The bidder has to provide the connectivity up to the point of termination on the switch. All costs such as the cost of Link, Router, Link maintenance cost (if any) should be included in the cost. The bid should contain two envelopes Technical Bid and Commercial Bid. An Earnest Money Deposit(EMD) of Rs. 1,00,000/- has to be submitted along with the tender document in the form of Demand Draft/Pay Order/Bank Guarantee drawn on any Indian Nationalized Bank in favour of "Pay & Accounts Officer, Ministry of Electronics and Information Technology, New Delhi". Bank Guarantee should be valid minimum for a period of 90 days from due date (original) of the tender. **Quotations received without Earnest Money Deposit are liable to be rejected.** The bid should contain two envelopes Technical bid and Commercial Bid. The Earnest Money Deposit (EMD) has to be submitted in the Technical Bid.
 - i. First envelop will be marked as the Technical bid containing only technical papers, acceptance of terms and conditions. No rates should be quoted in technical bid, alongwith EMD.
 - ii. Second envelop will be the Commercial bid. Commercial bids of only technically qualified bidders will be opened.

Quotations should be provided in the following Performa.

S. No.	Bandwidth and Compression	No of links	Cost of Bandwidth (Port Charges) per annum including cost of the router and any other charges. (In Rs.) (A)	GST as applicable (In Rs.) (B)	Total (In Rs.) (A+B)
1.	70 Mbps (1:1) (/27 IPv4 address block and /64 IPv6 address block)	01			
Total Cost (A+B) Including Taxes=_____INR					
Total cost (A+B) including taxes(In words)=_____INR					
We have fully read the terms and conditions and the same are acceptable to us					

Terms & Conditions

1. Leased Links are to be provided via fiber optic cable (end to end).
2. All costs other than the bandwidth cost such as Cost of leased link, cost of router, Link maintenance cost, local loop charges, installation charges, registration charges, service charges for running the DNS (if any), etc should be provided in the Performa at column (B) above.
3. Total cost i.e. A +B will be considered for calculating the L1 bidder.
4. The bidder should be able to provide the connectivity within 4 weeks from the date of placement of order.
5. The agreement for providing bandwidth will be for a period of one year from the date of the links becoming operational. Therefore, the quoted rates should be valid for one year from the date of the links becoming operational.
6. Router should provide encryption and tunneling capabilities and should have at least 2 Nos. Gigabit Ethernet ports.
7. The agreement for providing bandwidth will be initially for a period of one year from the date of the link becoming operational.
8. The contract can be renewed for a further period of one year on the same rates and terms & conditions subject to providing satisfactory services during first year
9. Payments of bills / invoices will be made on quarterly basis, subject to satisfactory services provided by the vender.
10. Successful bidder shall submit performance security of 10% of the cost in the form of Demand Draft / pay order/ Bank Guarantee of any Indian Nationalized Bank.
11. The bidder should be qualified as a "Category A Internet service provider or equivalent certificate" by Department of Telecommunications, Government of India. Documentary proof is to be provided with the technical bid.
12. The bidder has to ensure IPv6 connectivity to commercial internet.
13. The provider should have running Internet connections (For same or more bandwidth) in at least 2 other locations in Delhi NCR. Documentary proofs for the same should be attached with the Bid (In technical Bid)
14. Minimum 32 IPv4 addresses i.e. /27 IPv4 address block and /64 IPv6 address block should be provided with the Internet links.
15. The routers provided with the link should be DOT/TEC approved. Make and model should be given in the technical bid.
16. **Warranty and service availability penalty clause:** The vendor is supposed to provide the minimum service availability of 99.5%. The uptime of the link will be computed on monthly basis. This uptime will be computed separately for each link. If downtime of any link exceeds uptime limit of 99.5%, penalty of amount equivalent to twice the amount for the unavailable period will be charged and deducted from the firms invoice.
17. The bidder has to submit an undertaking stating that he has fully read the terms and conditions and the same are acceptable to them.
18. Last date for submission of Tender is 04.10.2017 upto 3:00 PM and technical bid will be opened at 3:30 PM on the same day in the presence of the bidder representatives.