

Government of India
Ministry of Electronics and Information Technology
Indian Computer Emergency Response Team
(CERT-In)

Tender No. 5(4)/2018-CERT-In

Open e-tender are invited by Director General CERT-In from eligible reputed firms for Comprehensive Maintenance Contract (CMC) of the Hardware (including system software) and application software, installed at CERT-In (CERT-In), Ministry of Electronics & Information Technology, Electronics Niketan, 6 CGO Complex Lodhi Road, New Delhi 110003.

Tender details and terms and conditions are available on Central Public Procurement Portal (CPPP), (<https://eprocure.gov.in>).

INSTRUCTIONS TO BIDDERS FOR ONLINE TENDER PARTICIPATION

- 1- All tender documents can be downloaded free from the website.
- 2- All bids should be submitted online from the website and hardcopy should be submitted.
- 3- All bids should be digitally signed, for details regarding digital signature certificate is available at E-portal website.
- 4- The user can get a copy of instructions to online participation from the website.
- 5- The suppliers should register on the website though the "New Supplier" link provided at the home page, the registration on the site should not be taken as registration or empanelment or any other form of registration with the tendering authority
- 6- For all queries regarding tender specifications and any other clauses included in tender document should be addressed to personnel in tendering office address provided below :-

CONTACT DETAILS

(Admin), CERT-In
Ministry of Electronics and Information Technology
Ground Floor, Opp. Bank of India Electronics Niketan, 6
CGO Complex, Lodhi Road, New Delhi 110003
Telefax: 011-24366791
Email: admcert@cert-in.org.in

	Key Dates
Duration of Downloading Tender Documents & Online Bid submission	: 18/06/2018 to 12/07/2018 upto 14:00 Hrs
Last Date and Time of Physical Document Submission at CERT-IN	: up to 12/07/2018, 14:00 Hrs.
Prebid Meeting Date	: 25/06/2018, 15:00 Hrs.

Date and Time of Technical bid Opening (On Line) : 13/07/2018, 15:30 Hrs

Earnest money Deposit (EMD) payable with tender is Rs 5 lakhs

Envelopes containing the “**Technical Supporting Documents**”, inclusive of the “**EMD Fee**” to be submitted physically up to **12/07/2018 14:00** Hours at the below mentioned address.

(Admin), CERT-In
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Government of India
Ground Floor, Opp. Bank of India
Electronics Niketan,
6 CGO Complex,
Lodhi Road,
New Delhi 110003
Telefax: 011-24366791
Email: admcert@cert-in.org.in

Document Fee & Earnest Money Deposit (EMD): in favour of “**Pay & Accounts Officer, MeitY, New Delhi**”

ASSISTANCE TO BIDDERS:

- 1- Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the Tender.
- 2- Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24*7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 233 7315